## Keyhole Meeting Needs and Issues Captured During Meeting – April 2014

- Internal inspection various options and easy of insertion
- More standardization of procedures and practices
- Buy In, communication, interaction, etc. with contractors to assist with the implementation of new technologies
- Spoils management wet spoils management
- Upsizing services for EFV's trenchless installation issues in order to upsize services.
- 1" Metfit tool for couplings and caps Need tooling now
- Need for better more efficient commercialization of tooling and equipment (implementation)
- Need for better group effort in developing the idea and seeing it through development and field implementation (including feedback)
- Change management issues
- Email communications to better learn from each other practices, safety, equipment and tooling, etc.
- Safety and standards for HDD and others to support / deter 3<sup>rd</sup> party damage.
- How to do more to minimize damage to the gas lines. (need a clause with claws).
- Procedures and enforcement for trenchless installations
- Who takes responsibility for locating sewer laterals? Locatable sewers laterals. Legislation, home closing requirements, etc.
- Wet sand (flow sand) 100% compactible, Utility Fill (Buzzi) and other alternative fills
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